

GAVIN NEWSOM  
GOVERNOR



MARK S. GHILARDUCCI  
DIRECTOR

June 23, 2022

**CA 9-1-1 BRANCH NOTICE 2021-32**

Expiration: WHEN SUPERSEDED OR RESCINDED

To: ALL PUBLIC SAFETY ANSWERING POINT MANAGERS

Subject: SCHEDULE AND REIMBURSEMENT TO SUPPORT PSAP NG 9-1-1 TESTING

The California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch) is working in conjunction with our 9-1-1 Next Generation Core Service (NGCS) providers to begin NG 9-1-1 call testing into your Public Safety Answering Point (PSAP). **NGCS providers will be placing test calls into your PSAP only on Tuesday-Thursday from 1000 – 1300 hours.** They will also limit their test calls to fewer than 10 calls per hour. If your PSAP is experiencing a large call volume event you can defer testing to the next day. Otherwise, we ask that you please make every effort to accommodate these established testing windows.

In order to facilitate this effort and to compensate your PSAP for time spent, the **CA 9-1-1 Branch will reimburse each PSAP up to \$5,000** to support this NG 9-1-1 call testing. Only personnel wages will be authorized for reimbursement to support the training and testing required for the NG 9-1-1 deployment. This reimbursement is in addition to the Annual Training Allotment (ATA) of \$10,000 for each State Fiscal Year (FY).

Any PSAP requesting reimbursement shall follow the reimbursement procedures outlined in the CA 9-1-1 Branch Operations Manual Chapter III Funding.

Please direct all questions to Budge Currier, 9-1-1 Branch Manager at: (916) 894-5004 or at [Budge.Currier@CalOES.ca.gov](mailto:Budge.Currier@CalOES.ca.gov).

Sincerely,

DocuSigned by:

*Budge Currier*

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Budge Currier, ENP  
CA 9-1-1 Branch Manager

cc: State 9-1-1 Advisory Board Members



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