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# Acceptable Use Policy

## California Radio Interoperable System (CRIS)

The purpose of this policy is to define expectations of all subscribers who utilize the CRIS. The CRIS is available for official use to assist the CRIS subscribers in meeting their daily operational and business requirements. Resources provided to the CRIS subscribers are strictly for the purpose of delivering day to day operations, public safety, and emergency services.

- Only Primary, Secondary, or Partnering Radio System subscribers with approved and active service agreements may use the CRIS system.
- CRIS subscribers shall (a) comply with all laws, rules, and regulations and abide by all applicable statutes, laws, ordinances, rules and regulations, including but not limited to those of the Federal Communications Commission (FCC), and (b) operate the equipment so as not to cause undue interference with any other participants using the CRIS Trunked Radio System.
- The CRIS shall only be used for the legitimate operational and business requirements of its subscribers and Cal OES/PSC. No personal business of any kind may be conducted on CRIS by subscribers or State employees.
- Subscribers may only use the CRIS approved radio equipment, with authorized and validated serial numbers, talk groups, and radio identification numbers (IDs). Release of the CRIS system key, system and/or radio IDs, serial numbers, and encryption key and/or all other system specific and/or proprietary system information to unauthorized third parties is strictly prohibited.
- Subscribers shall not provide equipment to any individual or agency to operate on the CRIS who do not have authorization to utilize the CRIS services.
- Subscribers shall at all times keep all radio communications brief and to the point and for official business purposes only. Subscribers are responsible for the appropriate use of the system in accordance with adopted standard protocols. Proper radio etiquette is expected during all communications. Foul or abusive language will not be tolerated.
- Failure to adhere to this policy will be addressed as defined in the subscribers signed Service Agreement document Section 4, Right to Suspend Service, paragraph 4.2.