

**State 9-1-1 Advisory Board
Meeting Minutes**



TELECONFERENCE NOTICE

November 18, 2020 – 10:00 AM - 12:00 PM PST

Video Conference Pursuant to EO N-29-20

**OFFICE OF EMERGENCY SERVICES, STATE OF CALIFORNIA 9-1-1 ADVISORY BOARD
MEETING MINUTES:**

MEMBERS PRESENT:

Patrick Mallon, Office of Emergency Services, (Cal OES)
Chris Childs, California Highway Patrol (CHP)
Brenda Bruner, Association of Public-Safety Communication Officials (APCO)
Lee Ann Magoski, California National Emergency Number Association
(CALNENA)
Chris Herren, California Fire Chiefs Association (CFCA)
Chief Andrew White, California Police Chiefs Association (CPCA)
Elise Warren, Chief, Clayton Police Department
William Ayub, California State Sheriffs' Association (CSSA)
Ingrid Braun, California State Sheriffs' Association (CSSA)

MEMBERS ABSENT:

Rosa Ramos, California National Emergency Number Association
Chief Edward Hadfield, California Fire Chiefs Association (CFCA)

I. CALL TO ORDER

The meeting was called to order at 10:03 a.m. A quorum was achieved.

II. APPROVAL OF PREVIOUS MINUTES

August 2020 meeting minutes were placed on the agenda for approval. Brenda Bruner motioned with Chris Herren seconded, roll call vote, Chris Childs abstained, Unanimous vote.

III. CLOSED SESSION – 2nd QUARTER 2020 CALIFORNIA 9-1-1 OUTAGES

No action taken. Returned at 10:26 AM, roll call taken again to establish quorum, all members have returned from the Closed Session.

IV. LEGISLATIVE UPDATE

Reggie Salvador provided telecommunication legislation updates. A copy of all legislative updates discussed will be distributed to the 9-1-1 Advisory Board members.

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AB 1775 – False Reports and Harassment (Jones-Sawyer)

Provides that intimidation by threat of violence includes knowingly or recklessly making or threatening to make a false claim or report to a peace officer or law enforcement agency alleging that another person has engaged in unlawful activity or in an activity that requires law enforcement intervention.

The bill also states that knowingly allowing the use of or using the 911 emergency system for the purpose of harassing another is a crime that is punishable, as specified.

Location: SIGNED by Governor on September 30, 2020. Chapter # 327

AB 1945 – Emergency Services: first responders (Salas)

Defines first responder, for purposes of the California Emergency Services Act, as an employee of the state or a local public agency who provides emergency response services, including a peace officer, firefighter, paramedic, emergency medical technician, public safety dispatcher, or public safety telecommunicator.

The bill also provides that the definition of first responder does not confer a right to an employee to obtain a retirement benefit formula for an employment classification that is not included in, or is expressly excluded from, that formula.

Location: SIGNED by Governor on September 11, 2020. Chapter # 68

**AB 2213 - Office of Emergency Services: planning guidance:
telecommunications (Limon)**

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Requires the Cal OES and California Volunteers, in coordination with Voluntary Organizations Active in Disaster, to develop planning guidance to identify volunteers and donation management resources that could assist in responding to or recovering from disasters.

The bill also authorizes a city to enter into an agreement to access the contact information of resident account holders through the records of a public utility and expands the types of public utilities that can enter into these agreements by defining public utility. (THIS PROVISION WAS INITIALLY IN SB 794 (Jackson))

Location: SIGNED by Governor on September 18, 2020. Chapter # 98

SB 1441 – Local Prepaid Mobile Telephony Services Collection Act (McGuire)

Extends operation of the Local Prepaid Mobile Telephony Services Collection Act indefinitely and makes non-substantive changes to eliminate cross-references in the MTS act to the Prepaid Mobile Telephony Service Surcharge Collection Act.

Location: SIGNED by Governor on September 25, 2020. Chapter # 17

HR 292 - Rural Broadband Permitting Efficiency Act of 2019 (Curtis)

Streamlines broadband permit process by allowing states and tribes certain authorities for permitting within land owned by the National Forest System, Department of the Interior, and tribes.

Location: House Subcommittee on Conservation and Forestry.

HR 2 - The Moving Forward Act (DeFazio)

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This bill would, among other things, provide \$12 billion for Next Generation 9-1-1.

Location: Passed to the United States Senate on July 1

HR 3836 - Wireless Infrastructure Resiliency During Emergencies & Disasters Act (WIRED Act) (Eshoo)

Amends the Federal Communications Act to allow states to develop terms and conditions for infrastructure resiliency of wireless service providers, authorizing states to require wireless companies to deploy infrastructure that can withstand disasters. (15 members of the CA Congressional Delegation signed on as co-sponsors).

Location: House Committee on Energy and Commerce.

S 273 - Kelsey Smith Act (Roberts)

Requires telecommunication service providers to share users' device location with law enforcement officers or PSAP representatives to respond to a call for assistance or life-threatening emergency.

Location: Senate Committee on Commerce, Science, and Transportation.

V. CA 9-1-1 BRANCH REPORT

Mr. Budge Currier provided an overview of the 9-1-1 call statistics. The 9-1-1 Branch did a comparison between July, August, and September 2019 and 2020. The 9-1-1 call volume was down slightly in 2020.

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There has also been a slowdown in statewide CPE installation. This is in part due to the COVID 19 restrictions and also due to the NG 9-1-1 Lab validation of NENA i3 compliance. The Vesta and VIPER solutions will require software updates to meet the NENA i3 standard, which is a contract requirement.

Mr. Currier provided the update on Text-to-9-1-1 deployment. Every PSAP in the state is actively engaged to deploy Text-to-9-1-1 and on track to meet the January 2021 mandate.

Mr. Currier provided an update on the NG 9-1-1 deployment and discussed migration dates and updates to the schedule. The first “go live” is scheduled for January 2021.

Mr. Currier briefed out the current deployment status reflected on the installation status slide. Mr. Currier also identified the components required to be installed to reflect installation complete.

Mr. Currier provided an overview of the NG 9-1-1 Transition Plan. The discussion included what is required to transition 9-1-1 traffic from the legacy network to the NG 9-1-1 network, the testing, and validation at the PSAP.

NG 9-1-1 has the ability to dynamically route calls with policy based routing. Initially, the 9-1-1 Branch will direct the vendors to establish policy based routing to mimic the legacy “alternate routing”. Once the network has been deployed, discussions will continue on how to utilize policy based routing to support local operations.

Mr. Currier defined the GIS workflow and the coordination required between the local GIS authority/PSAP, through the 9-1-1 Branch and to the NG 9-1-1 Service Providers. This GIS dataset will provide the state a valid dataset to route 9-1-1 calls. The dataset will be shared back with the local GIS authority/PSAP.

Mr. Currier updated the Board members on the RapidDeploy Location Accuracy project. Mr. Currier defined all of the features currently available

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in this solution and the migration from Over-the-Top Text-to-9-1-1 to the NG 9-1-1 Text-to-9-1-1 solution.

Mr. Currier updated the Board on the SB 670 automated reporting tool. If there are any questions related to an outage, contact the outage team with the zip code(s) and they can assist providing details of any potential outages.

Mr. Current provided an update on the SETNA rate and current status of SETNA. The rate for the next calendar year has been recommended to be set at \$.30. The current SETNA fee is a well-structured funding source to keep 9-1-1 stable moving forward.

VI. LRPC Update

Mr. Chris Herren provided an update from the LRPC meetings that have occurred since the last 9-1-1 Advisory Board meeting.

The NG 9-1-1 Task Force members provided updates to the LRPC members at yesterday's meeting.

Mr. Herren briefed the Backup Center funding policy to the 9-1-1 Advisory Board members.

Mr. Herren also discussed unfunded PSAPs and understanding between the military and other unfunded PSAPs.

VII. AB FEASIBILITY STUDY

Mr. Currier define what the AB 911 feasibility study is for the Advisory Board members. Mr. Currier provided the overview of the study and implementation plan that was drafted by the 9-1-1 Branch.

Mr. Herren provided an overview of the LRPC discussion relating to the AB911 Feasibility Study. As a result of the overview numerous public comments were made and answered.

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Mr. Mallon advised the 9-1-1 Advisory Board members a motion was needed for the AB911 Feasibility Study.

Mr. Herren made a motion to accept the report, Sheriff Braun seconded the motion. Roll Call vote was conducted, motion carries.

VIII. AGENDA ITEMS FOR FUTURE MEETINGS

Mr. Mallon welcomed the new 9-1-1 Advisory Board members, Chief Childs – CHP, Rosa Ramos - CALNENA, Sheriff Ayub - CSSA, and Chief White - CPCA. Welcome to the Advisory Board.

No future agenda items.

IX. AGENDA ITEMS FOR FUTURE MEETINGS

February 17, 2021
May 19, 2021
August 18, 2021
November 17, 2021

X. PUBLIC COMMENT

Numerous comments were provided in the Zoom Chat window. Comments were read and answered in the order received.

XI. ADJOURN

Motion to adjourn Ms. Magoski, Mrs. Bruner seconded the motion, all in favor, meeting adjourned.