State of California – Telematics E9-1-1
Typical ALI Display (via NENA i2 E-PAM from Format 04)

COMMUNITY NAME FIELD
Used to highlight vehicle emergency call since community names have possibility of being incorrect.

CALLBACK NUMBER FIELD
Telematics Provider Toll Free CBN is based upon service contract.

MILITARY TIME

CLASS OF SERVICE
TLMA
(stands for telematicsagent)
Can be used as the trigger for mapping the lat/lon on GIS/CAD systems at the PSAPs.

ADDRESS NUMBER will be blank

STREET NAME – to show Incident ID
(except OnStar will verbally provide case number)

STATE

ESN

DATE mo/yr

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32
1	(	8	0	0	)		1	2	3	-	4	5	6	7				1	7	:	5	4					1	2	/	1	3	
2																	I	D	#		1	2	3	4	5	6	7	8	9	1	2	3
3																																
4	V	E	H	I	C	L	E		E	M	E	R		C	A	L	L		C	A		0	1	2		T	L	M	A			
5	C	O	M	P	A	N	Y			T	E	L	E	M	A	T	I	C	S		C	A	L	L		C	E	N	T	E	R	
6																																
7																	(	3	2	3	)		2	1	1	-	6	7	8	9		
8																																
9	T	R	D	O																												
10																																
11	X	Y	Z		P	O	L	I	C	E																						
12	X	Y	Z		F	I	R	E																								
13	X	Y	Z		E	M	S																									
14	L	A	T		3	6	.	1	2	3	4	5	6	0	0		L	O	N		-	1	2	1	.	2	2	1	2	3	4	
15	M	E	T	E	R	S														P	E	R	C	E	N	T						

NENA ID of VPC
that routes and delivers the call to the PSAP.

CUSTOMER NAME FIELD:
SIRIUSXM, AGERO/CCAS, ONSTAR, or **VERIZON**
will show as the company name plus "Telematics Call Center"

Telematics will use the same pool as VoIP pANI (ESQKs).
They will be in the NPA-211-xxxx format.

ELT/TELLTALE FIELDS WILL BE THE SAME AS LANDLINE ESN DATA.

If PSAP did not request DB338 from their ALI provider, then the following is populated
LINE 11: "CALLER VERIFY LOCATION" will be displayed
LINE 12: The Voice Positioning Center Name (VPC) 24X7 TEL #

LATITUDE, LONGITUDE,
UNCERTAINTY (IN METERS), CONFIDENCE (IN PERCENT)

Telematics Providers should provide Lat/Lon.
Meters and Percent will not be populated.

PSAPs without Format 04 will not display row 14 & 15.