



This document outlines the process and requirements for obtaining Cal OES Type II EOC credentials.

# Type II EOC Position Credentialing Standards

Version 3    Revised: January 2022



This page is intentionally blank

## CAL OES EMERGENCY MANAGEMENT CERTIFICATION AND CREDENTIALING VISION

The California Office of Emergency Services (Cal OES) strives to provide a state recognized pathway for those seeking professional standards in Emergency Management. Cal OES, through the California Specialized Training Institute (CSTI), has implemented an Emergency Operations Center (EOC) Position Credentialing Program. This program includes a standardized path for individuals to become credentialed to serve in specific roles in the EOC.

The EOC Position Credentialing Program is a user-driven process, based on national standards. The process consists of several elements including:

- Training
- Education
- Work Experience
- Testing
- Validation

Credentials are valid for a period of time and require a continuing education and/or refresher component.

The Cal OES EOC Credentialing Program has been designed to align with several other State and Federal projects including:

- The FEMA National Emergency Management Basic Academy
- California Incident Command Certification System
- Standardized Emergency Management System
- National Incident Management System
- NIMS National Qualification System

This page is intentionally blank

## CONTENTS

Cal OES Emergency Management Certification and Credentialing Vision.....	3
Introduction and Overview .....	7
Audience.....	7
Purpose.....	8
Process.....	8
Policy.....	9
Documentation Standards.....	9
Recertification.....	10
Job Shadowing.....	10
Positions & Core Curriculum .....	11
EOC Credentialed Positions.....	11
Baseline Coursework.....	13
Equivalencies.....	14
EOC Activation .....	14
Position Specific Curriculum.....	15
Management .....	15
Operations.....	16
Planning & Intelligence .....	17
Logistics.....	18
Finance & Administration .....	19
Position Performance Rating Form (EOC 225).....	20
Credential Request Submission Form.....	21
Program Manager Verification Form .....	22
Approved Course List .....	23
Acronyms.....	26

This page is intentionally blank

## **INTRODUCTION AND OVERVIEW**

California’s public, private, volunteer, and tribal emergency services personnel serve their communities with professionalism and dedication. The potential for communities to require disaster assistance has significantly increased. Cal OES’ EOC Position Credentialing Program promotes an enhanced level of readiness and response for day-to-day emergencies and catastrophic disasters by supporting qualified and competent staffing for EOCs, Department Operations Centers (DOCs), and other coordination centers.

The need for emergency services staff to deploy outside their jurisdiction has placed additional demands on emergency services systems. Existing mutual aid systems must guarantee swift and successful support by deploying qualified emergency services personnel to any domestic emergency/disaster.

Cal OES’ EOC Position Credentialing Program helps promote elements of the Standardized Emergency Management System (SEMS) and is designed to flow into the larger effort of the National Incident Management System (NIMS) Guidelines for the Credentialing of Personnel. The NIMS Guidelines require states to initiate the development of a State/Territory/Tribal system (that incorporates local jurisdictions) to credential emergency management/response personnel to ensure proper authorization and access to an incident including involving mutual aid agreements and/or assistance agreements<sup>1</sup>. By following the framework of the federal guidance, California’s EOC Position Credentialing Program will facilitate a seamless transition into a national system.

Cal OES’ EOC Position Credentialing Program promotes effective and efficient personnel resource management and enhances the level of professionalism and capabilities for emergency services personnel. The EOC Position Credentialing Program has three levels (Type I, II, and III) based on typing. Type I (highest level) and Type II (mid-level) also support the Emergency Management Mutual Aid (EMMA) and Emergency Management Assistant Compact (EMAC) efforts while meeting SEMS/NIMS requirements. Cal OES’ EOC Position Credentialing Program’s net effect will help reduce the loss of life, damage to the environment, and property losses during an emergency/disaster.

### **AUDIENCE**

The Type II level<sup>2</sup> is the second benchmark standard for local government. Within SEMS, “local government” is defined as cities, counties, special districts, and tribal governments in California. However, the training standards outlined in this standards book may be used by any California EOC. “Any” includes EOCs or DOCs run by special districts (school districts, public transit agencies, utilities districts, and so on), private organizations (businesses, non-governmental organizations, charities, and the like), Tribal entities and State agencies. The Type I and II levels are designed to credential those who may be deployed for either EMMA or EMAC request purposes. Personnel seeking this

---

<sup>1</sup> Guidance Document, November 21, 2008

<sup>2</sup> For information on the type I & III levels, please review the audience section of the Type I & III standards books

credential are professionals who have hands-on experience working in EOCs during real-life disasters, emergencies, and planned events.

### **PURPOSE**

A statewide EOC Position Credentialing Program provides Emergency Managers a way to identify measures for EOC position competencies. Additionally, a statewide EOC Credentialing Program documents professional qualifications, certifications, training, and education requirements that define the basic criteria expected of emergency services personnel for effective EOC management and operations.

The Cal OES EOC Position Credentialing Program verifies emergency service personnel qualifications and certifications. However, it does not provide automatic access to EOCs or identification of personnel. The process for requesting resources for certain EOC positions is accomplished through the Standardized Emergency Management System (SEMS) resource request process.

### **PROCESS**

NIMS and SEMS compliance includes the entire spectrum of emergencies from day-to-day emergencies to catastrophic. SEMS/NIMS intends to ensure all government levels, tribal entities, private organizations, and non-governmental, faith-based, and community-based organizations can work together effectively by using the same organizational structures, terminology, procedures, and systems.

Cal OES's EOC Position Credentialing Program is based on the NIMS Guidelines for the Credentialing of Personnel<sup>3</sup> and the NIMS Training Program. To obtain Cal OES Credentials, emergency service personnel must comply with the certification and qualification standards for each EOC position desired, and meet the Cal OES EOC Position Credentialing Program requirements specified in the Standards Book for the appropriate typing level.

---

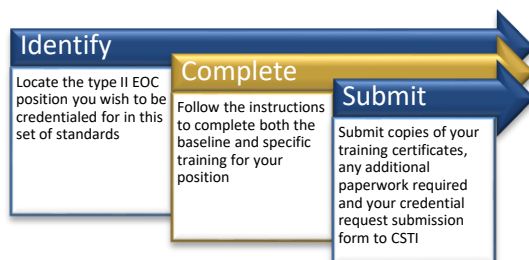
<sup>3</sup> August 2011



## Type II EOC Position Credentialing

---

Cal OES' EOC Position Credentialing Program is consistent with SEMS regulations and guidelines. SEMS regulations §2428 (a) and (b) require emergency services personnel to demonstrate and maintain minimum SEMS performance training objectives. SEMS regulations §2443 states that local governments must use SEMS to be eligible for state reimbursement of response-related personnel costs. For Cal OES Type II EOC position credentialing, applicants must:



*Figure 1 – Cal OES EOC Credential Process*

### POLICY

Participation in the Cal OES EOC Credentialing Program is voluntary. However, credentialing EOC staff helps to ensure that personnel possess the minimum knowledge, skills, and experience necessary to execute emergency management EOC activities safely and effectively.



Type II or I credential is recommended for EMMA and/or EMAC deployment.<sup>4</sup>

### DOCUMENTATION STANDARDS

Documentation (i.e. course certificates) submitted to the state EOC Credentialing Program must be issued by any of the National Domestic Preparedness Consortium members referenced on the Cal OES website as being training partners of CSTI.

- Training Partners of CSTI
  - Center for Domestic Preparedness
  - The Energetic Materials Research and Testing Center (EMRTC)
  - National Center for Biomedical Research and Training (NCBRT)
  - Texas Engineering Extension Service, National Emergency Response and Rescue Training Center (TEEX-NERRTC)
  - National Nuclear Security Administration/CTOS-Center for Radiological/Nuclear Training (NNSA/CTOS)
  - National Disaster Preparedness Training Center (NDPTC)
  - Security Emergency Response Training Center (SERTC)
    - <https://www.caloes.ca.gov/cal-oes-divisions/california-specialized-training-institute/training-delivery/training-partners-state-training-officer>

---

<sup>4</sup> A five-year grace period is in effect for EMMA and EMAC deployments from July 1, 2016 until July 1, 2021 to meet the needs of local government during disaster situations.

## Type II EOC Position Credentialing

---

Initial documentation considered for credentialing must have been obtained within the past five (5) years. CSTI reserves the right to approve coursework older than 5 years during the initial submission period provided the request is made in writing. Requests will be considered on a case by case basis. CSTI reserves the right to request course syllabus, description, and certificate of completion for individual assessment of courses submitted for approval.

### *RECERTIFICATION*

The recertification requirement may be met by documenting actual incident experiences in a position, filling equivalent local EOC section/positions, drills, exercises, or other refresher training in subject matter, position, and/or function listed above within a four (4) year period.

Advancement to the Type II credential, within the original five (5) year period of the Type III credential, will automatically reset the recertification timeline as of the date the Type II credential is issued by Cal OES.



### *JOB SHADOWING*

Job shadowing in local EOC's can be an effective way for personnel in training to gain valuable operational experience. Job shadowing of EOC positions is voluntary and at the sole discretion of the hosting EOC/jurisdiction. Additional information regarding recommended processes for job shadowing are included in the *EOC Position Credentialing Track Resource Guide*.

## POSITIONS & CORE CURRICULUM

Type II credentialing will prepare EOC staff not only to work in their local EOC but also to be deployed during Emergency Management Mutual Aid (EMMA) and Emergency Management Assistance Compact (EMAC) requests. For Type II positions a Type III credential must be acquired before completing the Type II core curriculum, position specific training, and hands-on experience requirements.



### EOC CREDENTIALLED POSITIONS

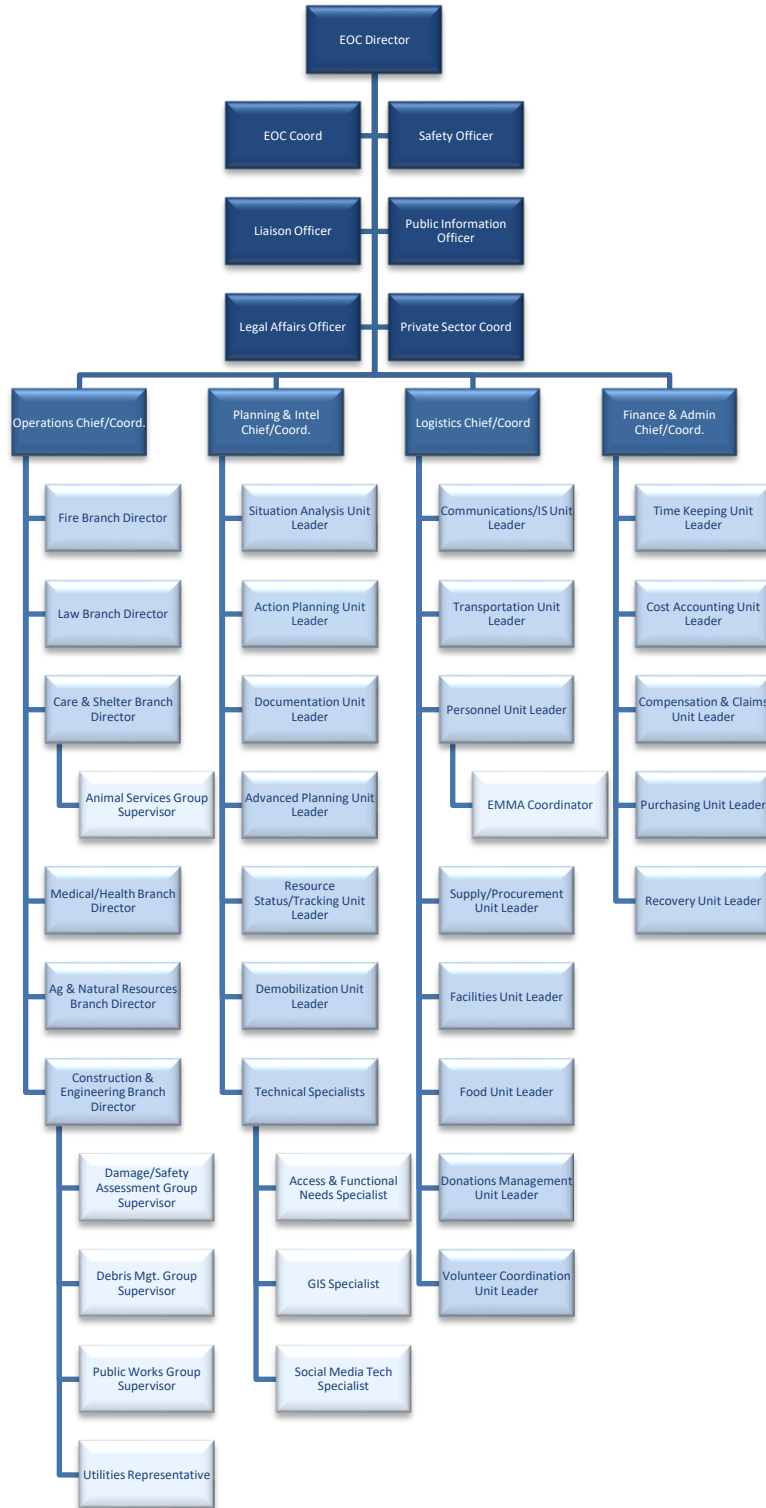
Basic EOC positions that may exist in an EOC organized under the Incident Command System (ICS) have been identified as a standard that can be used in any EOC. These positions are offered as credentialed positions within the Cal OES EOC Credentialing Program.

The ICS model for organizing an EOC is not the *ONLY* way to organize an EOC. Jurisdictions may use the state Emergency Function (EF) structure or federal Emergency Support Function (ESF) structure. You may contact your local Office of Emergency Services (OES) and ask which credentialed positions may correlate to positions in these structures.

Additionally, some positions may be named the same as the structure provided but might be located in a different section or branch than noted. For this reason, the EOC Credentialing Program is based on the position (not the section). Your local OES will be able to identify these differences for you and suggest which credentialed position you should choose for the tasks you will be asked to perform in **your EOC**.

During EMMA & EMAC deployment, personnel requesting to fill positions should inquire during the Mission Tasking process as to which SEMS function their position may be located within the requesting EOC.

**Type II EOC Position  
Credentialing**



*Figure 2 – Cal OES Type II Credentialed EOC Positions<sup>5</sup>*

<sup>5</sup> The EOC Position Credentialing Program is based on the position, not the section

### BASELINE COURSEWORK

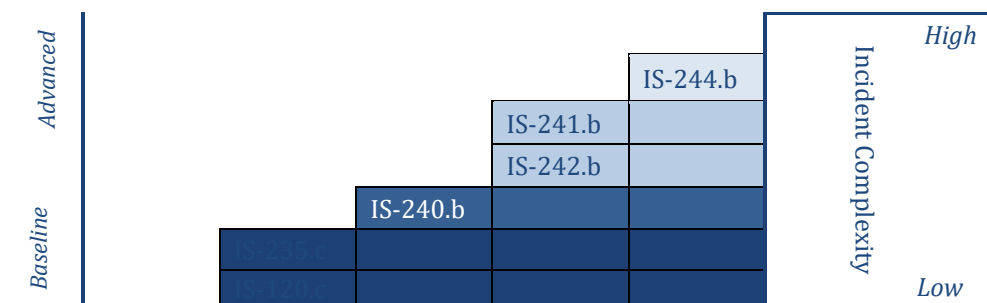
Type II Credentialed personnel are considered eligible for deployment to requesting jurisdictions during events when EMMA and EMAC are being used. As such, all Type II EOC credentialed staff **MUST** fulfill all requirements of the Type III level before receiving their Type II credential. Type II and Type III requirements may be submitted simultaneously for a position.

While EMMA and EMAC deployment are *NOT* a requirement, if you are a Type II credentialed EOC staff member, it may be something you wish to participate in. To ensure that Type II credentialed personnel have a working knowledge of both systems, candidates **MUST** submit a letter documenting completion of the following tasks:

- Have navigated through the “How EMAC Works” section of the NEMA EMAC website - <http://www.emacweb.org/index.php/learnaboutemac/how-emac-works>
- Have read the Cal OES EMMA Plan
- Have assembled a personal go-kit for possible EMMA deployments

The FEMA Professional Development Series includes seven Emergency Management Institute Independent study courses that provide a well-rounded set of fundamentals for those in the emergency management profession. IS-230.d is included in as a Baseline course in the Type III level. The remaining six courses are considered baseline coursework for the Type II level:

- IS-120.c      An Introduction to Exercises
- IS-235.c      Emergency Planning
- IS-240.b      Leadership and Influence
- IS-241.b      Decision Making and Problem Solving
- IS-242.b      Effective Communication
- IS-244.b      Developing and Managing Volunteers



## EQUIVALENCIES

Those wishing to substitute past coursework should send a letter outlining the substitution requested to CSTI. Substitutions may be granted on a case by case basis. CSTI reserves the right to request course syllabus, description, and certificate of completion for individual assessment. Examples of coursework which may be accepted include:

- FEMA G, E or L series courses<sup>6</sup>
- Incident Management Team courses
- MEPP Certification
- CICC courses<sup>6</sup>

## EOC ACTIVATION

An essential part of the Type II level is gaining hands-on experience in an EOC setting during an emergency response (no exercise credit is allowed at this level). To fulfill this part of the Cal OES EOC Credentialing Track you must satisfy this experience requirement:



Fill the position you are applying for credentialing, for at least **two** Operational Periods in an EOC during **two** separate emergencies or planned events. Documentation of this experience will be provided to CSTI as either a *Fully Satisfactory* evaluation from the position supervising you<sup>7</sup> in the EOC *or* the revised EOC 225 form located in the Appendices.

---

<sup>6</sup> Crosswalk for courses included in the *EOC Position Credentialing Resource Guide*

<sup>7</sup> **Note:** your supervisor need not have a Cal OES EOC credential to verify your experience.

## POSITION SPECIFIC CURRICULUM

In addition to the Core Curriculum listed in the previous chapter, each Type II position has training that is specific to the tasks performed by the position within the EOC.

### MANAGEMENT

The Management Section of the EOC has seven Cal OES Type II credentialed positions.

**Note:** The Liaison Officer, Private Sector Coordinator, and Safety Officer positions do not require any additional course work.



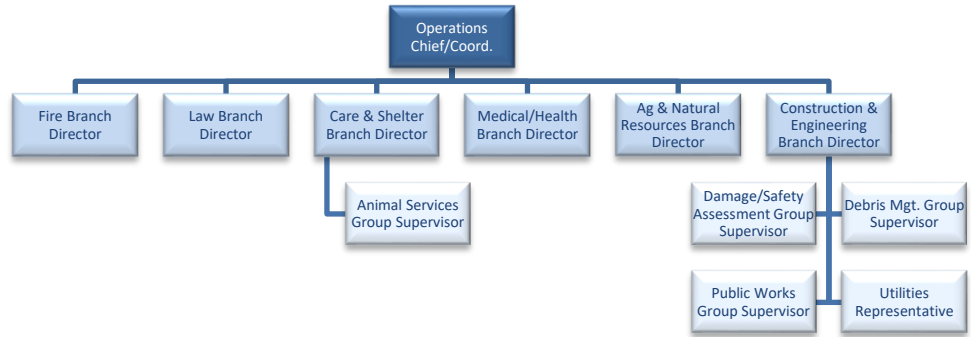
Figure 4 – EOC Management Positions

The following matrix outlines the additional training required for the Management positions:

	EOC Director	EOC Coordinator	Public Information Officer	Legal Affairs Officer
G-205 – Recovery from Disasters: The Local Community Role	✓			
ICS-300 – Intermediate ICS	✓	✓		
ICS-400 – Advanced ICS	✓	✓		
IPIO – Intermediate Public Information Officer			✓	
Letter certifying two years of experience as counsel for a local government agency				✓

**OPERATIONS**

The Operations Section of the EOC has twelve Cal OES Type II credentialed positions.



**Figure 5 – EOC Operations Positions**

The following matrix outlines the additional training required for the Operations positions:

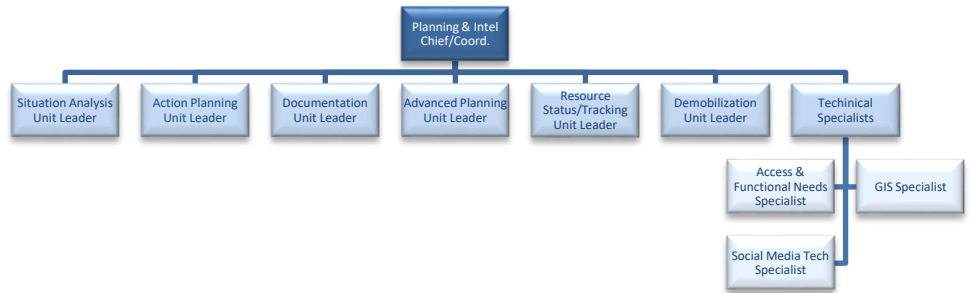
	Operations Chief/Coordinator	Fire Branch Director	Law Branch Director	Care & Shelter Branch Director	Animal Service Group Supervisor	Medical/Health Branch Director	Construction & Engineering Branch Director	Ag & Natural Resources Branch Director	Damage/Safety Assessment Group Supervisor	Debris Management Group Supervisor	Public Works Group Supervisor	Utilities Representative
IS-10.a – Animals in Disasters	✓			✓	✓							
IS-111.a – Livestock in Disasters	✓				✓			✓				
ICS-300 - Intermediate ICS	✓	✓	✓				✓					
IS-366.a – Planning for Children	✓			✓								
ICS-400 – Advanced ICS	✓	✓	✓				✓					
IS-554 – Emergency Planning for PW	✓						✓				✓	
IS-556 – Damage Assessment for PW	✓						✓				✓	
IS-558 – PW and Disaster Recovery	✓						✓				✓	
IS-559 – Local Damage Assessment	✓								✓		✓	
G-205 – Recovery from Disasters: The Local Community Role						✓	✓		✓			
G-393 – Disaster Mitigation for Emergency Managers											✓	
E-202 - Debris Management							✓			✓		
Cal OES SAP Evaluator course							✓					
CDSS FAST Training				✓								
IAWTI Animal Shelter Course					✓							
Agroterrorism Course								✓				
Letter certifying knowledge of the State Ambulance Strike Teams & Mobile Medical Asset Program System						✓						
Letter certifying 5 years' experience in the Utilities Emergency Management Field												✓



**PLANNING &  
INTELLIGENCE**

The P&I Section of the EOC has eleven Cal OES Type II credentialed positions.

**Note:** The Demobilization Unit Leader and Technical Specialist positions do not require any additional course work.



*Figure 6 – EOC Planning & Intelligence Positions*

The following matrix outlines the additional training required for the Planning & Intelligence positions:

	Planning & Intelligence Chief/Coordinator	Situation Analysis Unit Leader	Action Planning Unit Leader	Documentation Unit Leader	Advanced Planning Unit Leader	Resource Status/Tracking Unit Leader	Access & Functional Needs Specialist	GIS Unit Leader	Social Media Technical Specialist
ICS-300 - Intermediate ICS	✓	✓	✓			✓			
IS-366 – Children in Disasters	✓						✓		
ICS-400 – Advanced ICS	✓	✓	✓			✓			
IS-632.a – Intro to Debris Operations	✓				✓				
G-205 – Recovery from Disasters: The Local Community Role				✓					
PER-344 – Social Media Tools									✓
CDSS FAST Training							✓		
Letter certifying experience with records retention practices				✓					
Letter certifying at least two years' experience in the GIS field (specify Desktop, Server and/or On-line environments)								✓	

**LOGISTICS**

The Logistics Section of the EOC has nine Cal OES Type II credentialed positions.

**Note:** The Facilities Unit Leader, Food Unit Leader, and EMMA Coordinator positions do not require any additional course work.

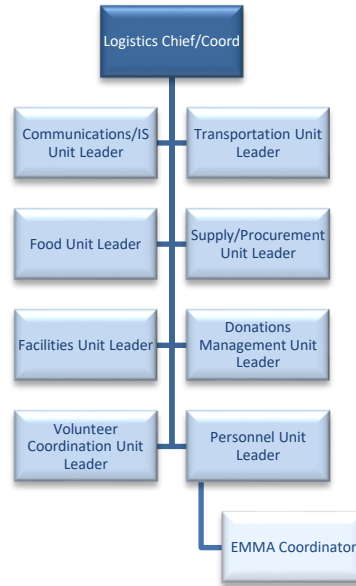


Figure 7 – EOC Logistics Positions

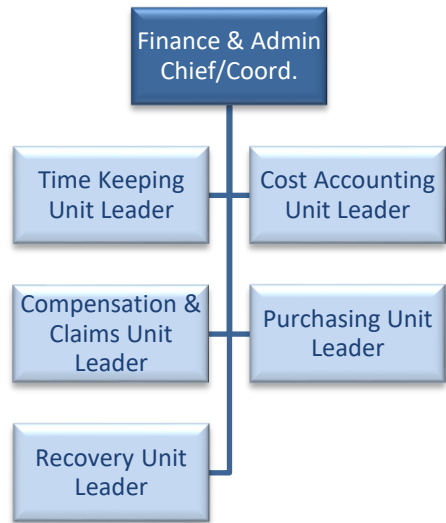
The following matrix outlines the additional training required for the Logistics positions:

	Logistics Chief/Coordinator	Communications/ IS Unit Leader	Transportation Unit Leader	Personnel Unit Leader	Supply/Procurement Unit Leader	Donations Management Unit Leader	Volunteer Coordination Unit Leader
IS-244.b <sup>8</sup> – Managing Volunteers	✓					✓	✓
IS-288.a <sup>8</sup> - Volunteer Organizations	✓					✓	✓
ICS-300 - Intermediate ICS	✓						
ICS-400 – Advanced ICS	✓						
Letter certifying at least one years’ experience in Human Resources				✓			
Letter certifying at least one years’ experience in Supply & Procurement					✓		
Letter certifying at least two years’ experience with Communications equipment and Information Technology/Systems		✓					

<sup>8</sup> Proof that applicant is a Certified Volunteer Administrator (CVA) will substitute for this course

**FINANCE &  
ADMINISTRATION**

The Finance & Administration Section of the EOC has six Cal OES Type II credentialed positions.



*Figure 8 - EOC Finance & Administration Positions*

The following matrix outlines the additional training required for the Finance & Administration positions:

	Finance & Administration Chief/Coordinator	Timekeeping Unit Leader	Cost Accounting Unit Leader	Compensation & Claims Unit Leader	Purchasing Unit Leader	Recovery Unit Leader
ICS-300 - Intermediate ICS	✓					
ICS-400 - Advanced ICS	✓					
IS-403 - Individual Assistance	✓					✓
IS-2900.a - Natl Disaster Recovery Framework	✓					✓
2 years' experience in Human Resources		✓	✓	✓	✓	
2 years' experience in Financial Management			✓	✓	✓	

## POSITION PERFORMANCE RATING FORM (EOC 225)

<b>Position Credentialing Incident Response          and Exercise Performance Rating</b>  <p style="text-align: center;">Revised EOC form 225</p>	Instructions: The immediate supervisor will prepare this form for a subordinate person. Rating will be reviewed with the individual who will sign and date the form. The individual who is being reviewed will retain this document so it may be used as documentation for position credentialing.				
Name:	Incident/Exercise Name:				
Incident/Exercise Address:	Date(s) of Position Assignment:				
EOC Position Held:	Agency Position:				
Incident/Exercise Type: <input type="checkbox"/> Responding to a complex, multi-agency incident, actually filling the position <input type="checkbox"/> Filling the position in a multi-agency exercise <input type="checkbox"/> Mentoring under a person filling the position					
<b>Performance Levels</b>					
List main duties from the position checklist on which the position will be rated. Enter X appropriate column indicating the individual's level of performance for each duty listed	Did not apply at this incident	Unacceptable	Need to Improve	Fully Satisfactory	Exceeds Satisfactory
Remarks:					
This rating has been discussed with me (signature of individual being rated)				Date:	
Rated by (signature):		E-Mail:		Date:	
Name (printed):		Phone:			

## CREDENTIAL REQUEST SUBMISSION FORM

Personal Information		
First Name:	Last Name:	E-Mail:
Job Title/Position:		Telephone:
Organization:		
Mailing Address (please enter the address you want your credential card mailed to):		
Type II Position Credential Requested:		
Core Curriculum Training		
Course	Completion Date	Attachment
IS-120.a		<input type="checkbox"/> Yes
IS-235.b		<input type="checkbox"/> Yes
IS-240.b		<input type="checkbox"/> Yes
IS-241.b		<input type="checkbox"/> Yes
IS-242.b		<input type="checkbox"/> Yes
IS-244.b		<input type="checkbox"/> Yes
Program Manager Verification Form		<input type="checkbox"/> Yes
Letter attached indicating EMMA & EMAC tasks have been completed		<input type="checkbox"/> Yes
Position Specific Training		
Course	Completion Date	Certificate Attached
		<input type="checkbox"/> Yes
		<input type="checkbox"/> Yes
		<input type="checkbox"/> Yes
		<input type="checkbox"/> Yes
		<input type="checkbox"/> Yes
		<input type="checkbox"/> Yes
		<input type="checkbox"/> Yes
Certification Letters		Attached
		<input type="checkbox"/> Yes
		<input type="checkbox"/> Yes
EOC Activations		
I filled this position during an activation for an emergency/ planned event for at least two Operational Periods	I filled this position during an activation for an emergency/ planned event for at least two Operational Periods	
Event #1 Name:	Event #2 Name:	
Date(s) of experience:	Date(s) of experience:	
Evaluation or EOC 225 Form attached: <input type="checkbox"/> Yes	Evaluation or EOC 225 Form attached: <input type="checkbox"/> Yes	

Email this form and all supporting documentation to: [credentialing.coordinator@caloes.ca.gov](mailto:credentialing.coordinator@caloes.ca.gov)

## PROGRAM MANAGER VERIFICATION FORM

Program Manager Verification Form		
First Name:	Last Name:	E-Mail:
Job Title/Position:		Telephone:
Organization:		
Mailing Address (please enter the address you want your credential card mailed to):		
Jurisdiction Served:		
Type II Position Credential Requested:		

This form is to be signed by the applicant's immediate supervisor or agency training officer to certify that the applicant has met the documentation requirements of the credentialing track. In the absence of either of these<sup>9</sup>, the applicant can substitute the signature of a supervisory level staff member currently working for any Emergency Management agency/department within the State of California.

---

I certify that I am the immediate supervisor or agency training officer for the applicant named above. I support the application for an EOC credential.

I have reviewed this individual's application packet and certify that it is valid and complete.

---

Signature

---

Printed/Typed Name

---

Email

---

Telephone

---

<sup>9</sup> Private contractors and/or those who are currently not in a paid position may use this option.

## APPROVED COURSE LIST

IS-10.a Animals in Disasters: Awareness and Preparedness

<https://training.fema.gov/is/courseoverview.aspx?code=IS-10.a>

IS-120.a An Introduction to Exercises

<http://training.fema.gov/is/courseoverview.aspx?code=IS-120.a>

IS-200.b ICS for Single Resources and Initial Action Incidents

<https://training.fema.gov/is/courseoverview.aspx?code=IS-200.b>

IS-235.b Emergency Planning

<http://training.fema.gov/is/courseoverview.aspx?code=IS-235.c>

IS-240.b Leadership and Influence

<https://training.fema.gov/is/courseoverview.aspx?code=IS-240.b>

IS-244.b Developing and Managing Volunteers

<https://training.fema.gov/is/courseoverview.aspx?code=IS-244.b>

IS-241.b Decision Making and Problem Solving

<http://training.fema.gov/is/courseoverview.aspx?code=IS-241.b>

IS-242.b Effective Communication

<http://training.fema.gov/is/courseoverview.aspx?code=IS-242.b>

IS-244.b Developing and Managing Volunteers

<http://training.fema.gov/is/courseoverview.aspx?code=IS-244.b>

IS-288.a The Role of Voluntary Agencies in Emergency Management

<https://training.fema.gov/is/courseoverview.aspx?code=IS-288.a>

ICS-300 Intermediate ICS for Expanding Incidents

IS-366.a Planning for the Needs of Children in Disasters

<https://training.fema.gov/is/courseoverview.aspx?code=IS-366.a>

IS-386 Introduction to Residential Coastal Construction

<https://training.fema.gov/is/courseoverview.aspx?code=IS-386>

ICS-400 Responders

IS-403 Introduction to Individual Assistance (IA)

<https://training.fema.gov/is/courseoverview.aspx?code=IS-403>

IS-554 Emergency Planning for Public Works

<https://training.fema.gov/is/courseoverview.aspx?code=IS-554>

## Type II EOC Position Credentialing

---

IS-556 Damage Assessment for Public Works

<https://training.fema.gov/is/courseoverview.aspx?code=IS-556>

IS-558 Public Works and Disaster Recovery

<https://training.fema.gov/is/courseoverview.aspx?code=IS-558>

IS-559 Local Damage Assessment

<https://training.fema.gov/is/courseoverview.aspx?code=IS-559>

IS-632.a Introduction to Debris Operations

<https://training.fema.gov/is/courseoverview.aspx?code=IS-632.a>

IS-801 Emergency Support Function (ESF) #1 – Transportation

<https://training.fema.gov/is/courseoverview.aspx?code=IS-801>

IS-802 Emergency Support Function (ESF) #2 – Communications

<https://training.fema.gov/is/courseoverview.aspx?code=IS-802>

IS-803 Emergency Support Function (ESF) #3 – Public Works and Engineering

<https://training.fema.gov/is/courseoverview.aspx?code=IS-803>

IS-804 Emergency Support Function (ESF) #4 – Firefighting

<https://training.fema.gov/is/courseoverview.aspx?code=IS-804>

IS-806 Emergency Support Function (ESF) #6 – Mass Care, Emergency Assistance, Housing & Human Services <https://training.fema.gov/is/courseoverview.aspx?code=IS-806>

IS-807 Emergency Support Function (ESF) #7 – Logistics Management and Resource Support Annex <https://training.fema.gov/is/courseoverview.aspx?code=IS-807>

IS-809 Emergency Support Function (ESF) #9 – Search & Rescue

<https://training.fema.gov/is/courseoverview.aspx?code=IS-809>

IS-813 Emergency Support Function (ESF) #13 – Public Safety and Security

<https://training.fema.gov/is/courseoverview.aspx?code=IS-813>

IS-821.a Critical Infrastructure Support Annex

<https://training.fema.gov/is/courseoverview.aspx?code=IS-821.a>

IS-2900 National Disaster Recovery Framework (NDRF) Overview

<https://training.fema.gov/is/courseoverview.aspx?code=IS-2900>

L0388 Advanced Public Information Officer

G-205 (Formerly G-270.4 Recovery from Disasters: The Local Community Role

G-393 Mitigation for Emergency Managers



**Type II EOC Position  
Credentialing**

---

G-626E Essential EOC Action Planning Workshop

L-197 Integrating Access and Functional Needs into Emergency Management

E-202 Debris Management Planning for State, Tribal, and Local Officials

PER-344 Social Media Tools & Techniques

Cal OES/CSTI Safety Assessment Program Evaluator Training

CDSS – Functional Assessment Service Teams (FAST)

American Red Cross, Psychological First Aid

## **ACRONYMS**

Cal OES – California Governor’s Office of Emergency Services

CDP – Center for Domestic Preparedness

CESA – California Emergency Services Association

CSTI – California Specialized Training Institute

DOC – Department Operations Center

EF – Emergency Function

EMAC – Emergency Management Assistance Compact

EMI – Emergency Management Institute

EMMA – Emergency Management Mutual Aid

EOC – Emergency Operations Center

ESF – Emergency Support Function

FAST – Functional Assessment Service Team

FEMA – Federal Emergency Management Agency

GIS – Geospatial Information System

ICS – Incident Command System

NDPTC – National Disaster Preparedness Training Center

NEMA – National Emergency Management Association

NIMS – National Incident Management System

NTED – National Training and Education Division

OES – Office of Emergency Services

SAP – Safety Assessment Program

SEMS – Standardized Emergency Management System

TEEX – Texas A&M Engineering Extension Service